

# Aria Community Health Center Website Privacy Policy

### **Contact Information**

For further details, please contact the Chief Compliance Officer at Ariacompliance@ariachc.org.

#### Purpose

This Privacy Policy outlines how Aria Community Health Center (ACHC) handles personal information collected through its website. It applies to all personal data created, received, maintained, or transmitted by or to the ACHC website.

#### Introduction

By using the ACHC website, you agree to the terms of this Privacy Policy. If you disagree, please refrain from using the website. Note that the website is hosted by a third-party service provider, which may access personal information as part of its hosting services.

#### **Children's Personal Information**

The website is intended for a general audience and is not directed at children under 17 years of age. As a non-profit organization, ACHC's collection of children's personal information is not governed by the U.S. Children's Privacy Protection Act ("COPPA").

#### **Information We Collect**

**Information You Submit:** We collect personal information you provide directly, such as when filling out forms, scheduling appointments, or making payments. This may include your name, contact details, health information, and payment details.

**Information We Collect Automatically:** We use tracking technologies to collect information about your interactions with the website, including usage details, device information, and geolocation data.

#### Website Permissions

Depending on your device settings, the website may access your location, storage, camera, microphone, and other device features. You can adjust these permissions through your device settings.

## How We Use Your Information

We use your information to provide and improve our services, fulfill contractual obligations, notify you of changes, conduct research, and ensure security and compliance.

### **Disclosure of Your Information**

We may share your information with subsidiaries, affiliates, service providers, and other third parties as necessary to operate our business and comply with legal requirements.

### **External Links and Features**

The website may contain links to other online services. ACHC is not responsible for the privacy practices or content of these external services.

### **Your Choices**

If you have a registered account with the Website, you may log in and update certain preferences, account settings, or personal information details. You may also download and send records accessible through the Website or change sharing and device access preferences. You can also manage communications that you receive from us, including the method of communication (e.g., emails, phone calls, texts).

You may also use your device settings to change your geolocation and other Website permissions preferences.

## For California Residents

ACHC does not share personal information with third parties for their direct marketing purposes.

No mobile information will be shared with third parties/affiliates for marketing/promotional purposes. All the above categories exclude text messaging originator opt-in data and consent; this information will not be shared with any third parties.

## **Data Security**

We implement measures to protect your personal information but cannot guarantee complete security. Any transmission of personal information is at your own risk.

## **Changes to Our Privacy Policy**

We may update this Privacy Policy periodically. Continued use of the website after changes means you accept the revised policy.